REMARKS

Please reconsider the application in view of the above amendments and the following remarks. Applicants thank the Examiner for carefully considering this application.

Disposition of Claims

Claims 1-8, 10, 11, 13-18, 20, 21, and 23-27 were pending in the present application. By way of this submission, claims 1-8, 10, 11, 13-18, 20, 21, and 23-27 are canceled without prejudice or disclaimer. Also by way of this submission, claims 28-51 are added. Accordingly, claims 28-51 are currently pending in the present application. Claims 28, 36, and 44 are independent. The remaining claims depend directly from independent claims 28, 36, and 44.

Rejections under 35 U.S.C. § 103

Claims 1-8, 10, 11, 13-18, 20, 21, and 23-27 stand rejected under 35 U.S.C. § 103(a) as being unpatentable over U.S. Patent Publication No. 2002/0015056 (hereinafter "Weinlaender") and U.S. Patent No. 4,905,163 (hereinafter "Garber"). By way of this submission, claims 1-8, 10, 11, 13-18, 20, 21, and 23-27 are canceled and thus the rejection is moot as to those claims. Accordingly, withdrawal of this rejection is respectfully requested.

New Claims

By way of this submission, new claims 28-51 are added. Applicants respectfully assert that no new matter is added by way of new claims 28-51, as support for new claims 28-51 may be found, for example, in paragraphs [0022]-[0039] of the original specification, in FIGS. 2-5, and in the originally filed claims.

The Examiner contends that Weinlaender teaches maintaining a user help knowledge base. *See* Action at page 3. However, Applicants respectfully assert that Weinlaender fails to

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teach at least: "retrieving, by the hardware processor and during the current session, a plurality of database entries corresponding to the application context and identifying a plurality of help files accessed by the user during a previous session of the tax software application; assigning, by the hardware processor and during the current session, a plurality of priority values to the plurality of help files," as recited by new independent claim 28. New independent claims 36 and 44 recite similar limitations. Accordingly, Weinlaender fails to disclosure or render obvious each and every limitation of new independent claims 28, 36, and 44.

The Examiner contends that Garber teaches multiple information presentation modes. *See* Action at page 4. However, Applicants respectfully assert that Garber, like Weinlaender, fails to teach at least: "retrieving, by the hardware processor and during the current session, a plurality of database entries corresponding to the application context and identifying a plurality of help files accessed by the user during a previous session of the tax software application; assigning, by the hardware processor and during the current session, a plurality of priority values to the plurality of help files," as recited by new independent claim 28. New independent claims 36 and 44 recite similar limitations. Accordingly, Garber, like Weinlaender, fails to disclosure or render obvious each and every limitation of new independent claims 28, 36, and 44. Moreover, Garber does not cure what Weinlaender lacks.

In view of the above, the Examiner's contentions and the cited prior art do not support a rejection of new independent claims 28, 36, and 44. New claims 29-35, 37-43, and 45-51 depend directly from claims 28, 36, and 44. Accordingly, the Examiner's contentions and the cited prior art references also do not support a rejection of new claims 29-35, 37-43, and 45-51. Accordingly, new claims 28-51 are allowable.

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Conclusion

Applicants believe this submission is fully responsive to all outstanding issues and places this application in condition for allowance. If this belief is incorrect, or other issues arise, the Examiner is encouraged to contact the undersigned or his associates at the telephone number listed below. Please apply any charges not covered, or any credits, to Deposit Account 50-0591 (37202/273001).

Dated: May 28, 2010 Respectfully submitted,

By: / Robert P. Lord /

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